



Date: 11 April 2022

**SUPPLEMENTAL BID BULLETIN NO. 1**

This Supplemental Bid Bulletin (SBB) No. 1 is issued to amend and clarify items in the Request for Proposal for the Procurement of Unified Storage (Project Reference Number: 2022-PB-US-012-01).

**1. Amendment to various provisions of the Bid Document.**

SECTION	FROM	TO
<p>Section VI. Schedule of Requirements:</p> <p>6. Penalty</p>	<p>A penalty of PhP100.00 for every hour of delay in the repair of the specific problem/issue/concern. See service level agreement in Annex B for the resolution time, replacement of defective parts, and provision of the service unit.</p>	<p>A penalty of PhP100.00 for every hour of delay in the repair of the specific problem/issue/concern. See Service Level Agreement in <b><u>Section VII, Item III, No. 2</u></b> for the resolution time, replacement of defective parts, and provision of the service unit.</p>
<p>Section VII. Technical Specifications</p> <p>Item III. Other Requirements</p> <p>2. Service Level Agreement</p>	<p>n/a</p>	<p><b><u>d) Resolution time and replacement of defective parts must not be more than four (4) hours from the first onsite visit.</u></b></p> <p><b><u>e. If replacement parts/items are not available, the Supplier shall provide a service unit with equal or higher specifications during the repair of the unit.</u></b></p>

All relevant provisions of the bidding documents affected by the above amendments are hereby modified accordingly.

For the guidance and information of all concerned.

SIGNATURE REDACTED

**GLENN B. SANTOS**  
BAC Chairperson

Please acknowledge by signing on the space indicated below:

Received by:

Name of the Bidder/Company: \_\_\_\_\_

Name of Authorized Representative/s: \_\_\_\_\_

Signature/s: \_\_\_\_\_

Date: \_\_\_\_\_