

NOTICE TO ALL STAKEHOLDERS Relative to the COVID-19 Code Red Sublevel 2 Alert

PSALM, a government-owned and controlled corporation that plays a crucial role in the energy sector, is constrained to continue with its functions amidst the COVID-19 threat. To comply with the directive of President Rodrigo Roa Duterte raising the Code Alert System for the COVID-19 to **Code Red Sublevel 2**, and to protect the PSALM personnel from exposure to COVID-19, PSALM has institutionalized office policies adopting stringent social distancing measures starting today until 14 April 2020.

In order to continue serving our valued customers and the public, there will at all times be a skeletal workforce in PSALM's office premises that will ensure uninterrupted operations, while a work-from-home arrangement has been implemented for the majority of its personnel. With these arrangements in place, PSALM ensures the delivery of its critical, urgent and necessary functions including trading of power plant capacity/energy and performance of other ETD functions, debt servicing and IPP Payments, billing and collection of Power Accounts and IPPA Accounts, UC collection and disbursements, preparations for privatization activities, and urgent procurement activities. The PSALM personnel working from home will fully complement and support the activities of the skeletal workforce.

PSALM has also implemented precautionary protocols in its workplace such as regular office disinfection, temperature checking, wearing of facemasks and constant washing of hands and use of hand sanitizers. Part of said precautionary protocols is the allocation of service vehicles for its skeletal workforce to transport them to and from the PSALM office.

All official communications and requests should be coursed through infos@psalm.gov.ph or via the respective email addresses of its personnel. We will notify everyone should there be any changes to this current arrangement.

Be assured that PSALM is committed to perform its functions in the midst of this unprecedented health scare. And as PSALM is doing everything possible to soldier on with its mandates, PSALM sincerely asks all its stakeholders for prayers, patience and understanding.

13 March 2020, Quezon City, Philippines.



IRENE JOY BESIDO-GARCIA
President and CEO